

OPEN POA BOARD MEETING

Thursday January 9, 2014

Call to Order – President M. Kyger called the meeting to order at 4:37pm in the Diamondhead Country Club in accordance with the Bylaws, Sections 5.5 and 5.7.

Roll Call - Board members present: President M. Kyger, Secretary N. Sislow, Treasurer B. Marshall and Directors: D. Crosby, K. Johnson, J. Menker, C. Perry, J. Peppenger and Ex-Officio M. Feola. Also present were S. Irwin, K. Allen, M. Boyd, D. Kinchen and J. Haslam. Absent: V. President J. Yarbrough. Approximately 27 POA members were present.

Minutes – N. Sislow reported the minutes from the December 5, 2013 were approved by e-mail, and were made available in the December Diamondhead News and Diamondhead POA website.

Opening Remarks –J.. Yarbrough healing from surgery.

General Manager Report – S. Irwin provided the monthly GM report which was published in the Diamondhead News and Diamondhead POA website.

Financial Report - K. Allen gave the financial report as of November 30, 2013 which was published in the Diamondhead News and Diamondhead POA website.

Old Business - None

New Business – None

Member Questions –

1. Benefit of Jonas Club Charging system – M. Kyger reported that the idea of charging has been discussed over the years and with a modest IT upgrade the system can manage the process. The plan is to trial 1st with those who have golf/tennis memberships to determine benefits.

2. 2014 Operating budget for grounds – M. Kyger explained changes since 2012 related to transfer of roads to city. Maintenance of POA grounds now in Golf Course maintenance.

3. Cost cutting vs. Customer Service –M. Kyger explained that 1st focus is quality and customer service, 2nd is cost. Plan is to fix problems using training.

4. HMS role – HMS serves as management consultant, makes recommendations only. Base pay and continuation/bonus will be evaluated by Board Committee. Contract ends May 2014.

5. CC Manager Position – D. Flink will be replaced.

6. Intoxication at POA meeting – M. Kyger addressed the unwritten policy that Board and members not attend meetings intoxicated. Only option for Board member sanction is a vote by the membership.

7. Board Member communication with POA staff – M. Kyger explained that no board member can direct or discipline staff. Employees may file a formal complaint.

8. Insurance for Temporary Employee – This common practice offers no risk to the POA.

9. Bad Meal – Formal complaints should be made using Red Top. Members can also contact GM via e-mail or phone.

10. Harbor House floors – M. Boyd explained we are awaiting 3rd bid and will approve via e-mail to expedite repairs.

11. Sound System – Problem at meeting will be addressed by GM.

Adjournment –

A motion to adjourn was made by J. Peppenger and seconded by M. Feola. The motion was passed unanimously by all Board members present. Meeting adjourned at 5:26pm.

Respectfully submitted,

Nancy Sislow
POA Secretary